



WIGSTON CENTRAL SURGERY

PATIENT PARTICIPATION GROUP NEWSLETTER

Autumn 2018

Did you know?

In July, August and September 189 patients did not attend their appointments which meant that over 31 hours of consulting time was **wasted**. Other patients could have had these appointments. With the winter months approaching appointments will be in high demand. Please let us know if you can't come. Thank you

PLEASE HELP US SAVE THE POPULAR OPEN MORNING SURGERY

BY CHOOSING MORE WISELY!

The doctors are struggling to cope with demand in the mornings

Use afternoon appointments for:

Routine test results / Chronic Disease Management / Follow up appointments / Mental Health Reviews / Baby checks /

Non urgent medical complaints

REMEMBER! YOU CAN ASK TO SEE THE NURSE PRACTITIONER IN OPEN MORNING SURGERY

Thank you!

PLEASE DO NOT BLOCK BOOK APPOINTMENTS IN ADVANCE ONLINE!

Practice News

The surgery was given 700 bulbs from Oadby and Wigston Borough Council. This is to form part of the Pride of the Borough initiative. Staff and PPG members have planted them at the front of Two Steeples Medical Centre so, hopefully, the surgery will have a lovely colourful frontage in the Spring! Thank you to everybody involved in the planting.

Quicker Access Quicker Diagnosis Quicker Treatment

Enhanced Summary Care Record - Everybody registered with a GP in England automatically has a core summary care record (SCR) unless they have opted out. You can also **CHOOSE** to have additional information added to your SCR which can enhance the care you receive. It can be accessed by other authorised healthcare professionals in time of need such as a visit to A and E. For more details see the patient information board on the 1st floor of the surgery or speak to a receptionist to give consent to an Enhanced Summary Care Record.

Flu Vaccinations - Flu clinics are currently being held at the surgery. If you are eligible and have not yet had yours, please speak to a receptionist.

Christmas and New Year Opening Times- Please note

The surgery will close at 4pm on 24th Dec and reopen as normal on the 27th Dec. The surgery will close at 4pm on 31st Dec and reopen as normal on 2nd Jan. Phone lines will divert calls to 111 during the closure times.

Please make sure you inform the surgery with any changes to your address, phone numbers or personal details so that your contact information is correct.

PPG (Patient Participation Group)

This is your surgery, have your say, join the PPG

If you are interested please speak to a receptionist

All are welcome. For more information please visit our website www.wigstoncentral.co.uk