



WIGSTON CENTRAL SURGERY

PATIENT PARTICIPATION GROUP NEWSLETTER

Autumn 2017

Did you know?

In August and September **266** patients did not attend their appointments **which** means that over **44 hours of consulting time was wasted**. Other patients could have had these appointments. With the winter months approaching appointments will be in high demand. Please let us know if you can't come. Thank you

PLEASE HELP US SAVE THE POPULAR OPEN MORNING SURGERY

BY CHOOSING MORE WISELY!

The doctors are struggling to cope with demand in the mornings

Use afternoon appointments for:

Routine test results / Chronic Disease Management / Follow up appointments / Mental Health Reviews / Baby checks / Non urgent medical complaints

REMEMBER! YOU CAN ASK TO SEE THE NURSE PRACTITIONER IN OPEN MORNING SURGERY

Thank you!

PLEASE DO NOT BLOCK BOOK APPOINTMENTS IN ADVANCE ONLINE!

Practice News

In August the practice underwent a CQC inspection. The initial outcome is very good. More details to follow in due course once the full report is published.

The surgery has welcomed DR P Smith who has joined the practice as a registrar for his last year of training.

Quicker Access Quicker Diagnosis Quicker Treatment

Enhanced Summary Care Record - Everybody registered with a GP in England automatically has a core summary care record (SCR) unless they have opted out. You can also **CHOOSE** to have additional information added to your SCR which can enhance the care you receive. It can be accessed by other authorised healthcare professionals in time of need such as a visit to A and E. For more details see the patient information board on the 1st floor of the surgery or speak to a receptionist to give consent to an Enhanced Summary Care Record.

Flu Vaccinations Flu clinics are being held at the surgery until the end of November for eligible patients. Private flu jabs are available to patients who are not eligible for a free vaccination in the building for £8.50. Please book at reception.

Please make sure you inform the surgery with any changes to your address, phone numbers or personal details so that your contact information can be updated.

PPG (Patient Participation Group)

This is your surgery, have your say, join the PPG

If you are interested please speak to a receptionist

All are welcome. For more information please visit our website www.wigstoncentral.co.uk