

WIGSTON CENTRAL SURGERY PATIENT PARTICIPATION GROUP NEWSLETTER SEPTEMBER 2015

Did You Know?

There were **104** patients who did not attend their appointment in **June** and **99** in **July**. Due to the monitoring system in place the figures are improving which is positive. **Please let us know if you can't come.**

PLEASE HELP US SAVE OUR POPULAR OPEN MORNING SURGERY BY CHOOSING MORE WISELY!

The doctors are struggling to cope with demand in the mornings.

Use afternoon appointments for:
Routine test results,
Chronic Disease Management
Follow up appointments, Mental
Health Reviews, Baby checks and
any **Non Urgent Medical
Complaints.**

REMEMBER YOU CAN ASK TO SEE
THE NURSE PRACTITIONER IN OPEN
MORNING SURGERY
THANKYOU!

Practice News

Thank you to everyone who talked to us during Open Morning surgery. We had 122 responses and you highlighted that Diabetes and Weight loss were areas of concern for many people. We are working with the GPs and Nurses to organize focus sessions after Christmas. The full results can be seen on the PPG notice board and website. **The proposed closure of the Branch Surgery at Springfield Road. Your views are important to us.** There will be an Open Evening on Thursday 1st October at Two Steeples Medical Centre between 6.30pm and 8pm for you to talk to GPs and other members of the Practice team and patients.

Share your opinion on this proposal by completing a short questionnaire. Paper copies are available at both surgeries or online at: <https://consult-engage.gemcsu.nhs.uk/ardengem/branch-surgery-questionnaire>

Patient Access Registration

In order to book a doctor's appointment online you need to call in at the surgery with photo ID. You will be given registration details including a PIN number which will enable you to register for the service.

Remember you can also request a repeat prescription online. **FLU INJECTIONS** are now available. Contact the Surgery to make an appointment for a clinic.

The Surgery will be closed for Staff training on the afternoons of October 8th and November 12th. If you ring you will be connected to the Out of Hours Service.

PPG (Patient Participation Group)

This is your surgery, Have your say, Join the PPG
Interested Speak to a Receptionist

The next PPG meeting will be at 6.30pm on Monday 2nd November
All welcome. For more information our website is
www.wigstoncentral.co.uk