**Wigston Central Surgery- Minutes of PPG Meeting 8.2.16**

**Members Present-** Bill Pickering (chair), Denise Randell, Andrea Stevenson, Judith Wilson, Ian Carter, Maurice James, Sarah Feeney, Arvinder Lotay, Jane Sinfield (Practice Manager), May Hilton, Chandrika Patel, Dr Sangita Ravat, Ian Underwood, Angela Thody, Marija Sirovica

**Apologies-** Lynne Audley, Sandra Glew, Aarti Maini, Anju Maini

**BP asked DR to chair the meeting.**

**Minutes of the last Meeting-** These were passed as correct. The minutes are displayed on the surgery’s website, on the PPG notice board in the surgery, emailed to members who have provided email addresses and are in the red PPG file at reception.

**Matters Arising-**

**Springfield Road.** JS informed the PPG that the proposal to close Springfield Road branch surgery had been given approval following the consultation period, by NHS England. Springfield Road will close on Friday 22nd April. Springfield Road Admin staff will retain their jobs at Wigston Central Surgery Two Steeples Medical Centre Wigston. Wigston Central Surgery will continue to service the same catchment area which includes nursing/care homes in the area.

To date 100 patients registered at Springfield Road have transferred to the other doctor’s practice in the premises. JS said she anticipates to lose 500 patients in total through the closure. Wigston Central surgery currently has 10 762 patients registered with them. DR acknowledged all the hard work that had gone into presenting the proposal to all patients and the involvement of PPG.

JS then went on to say that despite the closure of Springfield Road and the expected loss of patients from there, the practice had not got enough GPs (The current expectation is that each doctor has 2400 patients) There is a national shortage of GPs and recruiting is proving difficult. Dr Singh (who is currently covering Dr Blaze maternity leave) will be leaving the practice shortly so will need to be replaced. JS said that most GPs want to be locums as the daily remuneration is very good without having as much responsibility and paperwork as a salaried GP.

**Get Wise, Get Fit, Get Healthy Awareness Week**

DR thanked everybody who was involved in the GWGFGH week which was deemed a success. JS also thanked the PPG at the meeting plus a thank you from her and the partners is posted on the surgery’s website. DR prepared an evaluation of the week based on feedback from the patients who visited the stands and information notice boards. In all 68 patients showed interest in the information, many of whom took leaflets about activities in the local area to do with health diet and fitness. A copy of the evaluation and comments made by the visitors to the stands was handed out to the PPG members. All the comments were favourable. A copy of the report is in the red PPG file.

JS has contacted the CCG to show what the PPG have done and reported that our PPG was at the fore front of engaging with the community.

BP did stress that these awareness weeks are only successful if everybody on the PPG gets on board and offers to help.

For the next awareness week it was felt that the event needs to be advertised more and earlier to draw more people in. The evaluation form needs to be simplified for people to fill in next time.

**Feedback from Network PPG meeting 19.1.16 (DR)**

Patient Participation /Reference Group Oadby and Wigston Locality Meeting

* Primary Care Strategy update focussed on more GP practices taking control through GP federations , Health Partnerships and multi- speciality partnerships (JS then explained what this meant for Wigston Central Surgery)
* Community Services Update- How do we support ‘Healthier Communities through the range of service providers?’ There is firm evidence to support the joining up of health and social care functions in order to maintain people’s health through continuous care in order to sustain a good quality of life. It was explained that when the NHS started in1948 life expectancy was up to 59 years. Now lifeexpectancy is 80+ years.When the NHs started up it was to fix when broken ie just episodic care. Now the emphasis is on continuous care which will need a different approach.

**Feedback from PPG network meeting 25.1.16 (LA not present but sent a brief outline- Notes from the meeting are in the red file)**

Patient and Public Engagement Group Meeting.

The focus was on how to engage with patients and the public by widening the range of organisations with whom the PPEG engage, increase the quality of engagement and increase the visibility of what is done and the way in which specific feedback is given. Better Care Together is now focussing on frail older people with dementia and people with learning disabilities. Consultation on this programme is currently set for late spring.

The pictures of out GEGFGH week were shared with other PPGS at the meeting and Kane Radford the O and W sports coordinator was in attendance.

**DATE OF NEXT MEETING 17.3.16 NSPCC Beaumont LEYS. Let JS know if you would like to attend.**

**Updates from JS re Federations**

All the 32 GP practices in East Leicestershire would come together as one federation in order to bid for services which they can then manage and control in a way that best meets the needs of their patients eg bidding for District Nursing and Flu Vaccinations which could be tendered for by non health organisations.

**Dementia and Carers Awareness Week May 2016**

Following the patient survey that the PPG carried out in 2015 one area the patients wanted more information on was Dementia and Carers. The PPG will run an awareness week 15-21 May 2016 to coincide with the NHS National campaign. A working party was set up for the PPG members keen to be a part in organising this awareness week. A meeting will take place on Thursday 10.3.16 6pm to set up a timeline and decide what part everybody will play in organising it. DR, BP, AS will meet with Angela Pitches (Wigston Central Surgery) prior to this meeting in order to get some information on dementia of which she has a personal interest.

**Chair Person/Vice Chairperson**

BP and DR requested that they should change roles. It was proposed that DR should be chair of the PPG and BP vice chair. There was a vote taken during the meeting and everybody present was in agreement. AT personally thanked BP and DR for all of their hard work and everybody agreed.

**AOB**

JS reported that the surgery was extremely busy caretaking Long Street Surgery during the recent problems there.

Wigston Central Surgery is also having difficulty recruiting new GPs to fill 2 vacancies. With the shortage of GPs JS asked the PPG to organise a campaign to educate the patients in how to use open morning surgery and what it is there for ASAP, as GPs are struggling to cope with demand in the mornings. Names were put forward to form a working party and a meeting about how the PPG will organise this will take place 16.2.16 5pm.

**GP Evaluation Survey**

The PPG decided to postpone the GP evaluation survey until September due to organising the Dementia Awareness Week and the campaign to make patients aware of what open morning surgery is there for so as to save GPs time.